

Instructions for Case Shipping

When you're ready to send a case to the lab, place all impressions, models, and any additional materials securely inside the box you're going to send to the lab. Include the completed RX form and any updated notes—complete information helps our technicians process your case quickly and accurately.

-Any supporting images should be emailed to the lab or uploaded to Dropbox. –

photos@experiencedentalstudio.com

-Every cosmetic case includes a pre-paid FedEx 2-Day airbill, so you do not need to create your own label.

Before attaching the airbill, remove or cover any previous shipping labels to prevent scanning errors. Affix the new airbill to the top of the package. You may take the package to any FedEx location or schedule a pickup. If you ever need additional airbills or have questions about shipping a case, our team is always here to help.

FedEx Airbill Instructions

1. **Box 1:** Enter your name and address.
2. **Box 7:** Confirm that **Bill Recipient** is selected and the account number **7247-5122-9** is entered.
3. **Recordkeeping:** Keep the first (top) copy of the airbill for your records.
4. **Schedule Pickup:** Call FedEx at **1-800-GO-FEDEX (1-800-463-3339)** to request a pickup if needed.

UPS Shipment Instructions

(For offices using UPS instead of FedEx)

1. **Box 1:** Enter your name, address, and account number (if applicable).
2. **Billing Section (Box 8 or equivalent):** Select **Bill Receiver** and enter account number **W324187223**.
3. **Recordkeeping:** Keep the first copy of the shipping form for your files.
4. **Schedule Pickup:** Call UPS at **1-800-PICK-UPS (1-800-742-5877)** to arrange a pickup.

If you have any questions, please contact us at **801-796-3878**.